Emergency Remote Teaching and Learning Survey

This survey is meant to help us learn what works and what does not work well in the emergency remote educational experience. The purpose is for improvement rather than to evaluate performance.

My Internet connection is:

- Excellent
- Good
- Fair
- Poor

My usual work device for classes has been: (Check the one you are using most frequently.)

- A good desktop
- A good laptop
- A modest (e.g., older, slower) desktop/laptop
- A tablet
- A mobile phone
My usual workspace right now is: (check all that apply)

☐ A room in a house that I occupy alone (e.g., a bedroom)

☐ A room in a house that I share with others also working remotely (e.g., shared office/bedroom)

☐ A room in a house that I share with others who are at home (e.g., kitchen, living room)

☐ A place like a coffee shop or internet café

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Is your usual work computer/device shared with someone else?

☐ Yes

☐ No

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I have:

☐ Taken online classes before and completed them

☐ Taken online classes before, but not completed them

☐ Taken a Hybrid class before

☐ Never taken an online class
I know whom to contact if I have questions about how changes at Georgia Tech in response to COVID-19 will affect my educational plans.

- Yes
- No

Communications from the Institute about COVID-19 as they relate to changes to the academic year were clear.

- Strongly Agree
- Agree
- Disagree
- Strongly Disagree

In this section we will ask you a few questions about remote services. Remote services include advising, academic support, and career services.

Indicate the level of support you are getting from the Institute to help you transition to taking your classes remotely.

- Very Supportive
- Supportive
- Unsupportive
- Very Unsupportive
How connected do you feel to Georgia Tech?

- Very Strong Connection
- Some Connection
- Very Little Connection
- No Connection

Did you use any services remotely (e.g., Advising, Academic Support, Health Services etc.)?

- Yes
- No

*Display This Question:
If Did you use any services remotely (e.g., Advising, Academic Support, Health Services etc.)? = Yes
If you used remote services, which did you use? (Select all that apply.)

☐ Advising
☐ Academic Support
☐ Career Services
☐ Graduate Student Services
☐ Library Requests
☐ Disability Services
☐ Health Services
☐ Mental Health Services
☐ Technology Support Services

Display This Question:
If If you used remote services, which did you use? (Select all that apply.) = Advising

I could reach an advisor when I needed one.

☐ Yes
☐ No
Even remotely, I could access my academic advisor and they answered my questions.

- Strongly Agree
- Agree
- Disagree
- Strongly Disagree

Display This Question:
If you used remote services, which did you use? (Select all that apply.) = Academic Support

Accessing Academic Support remotely was effective.

- Strongly Agree
- Agree
- Disagree
- Strongly Disagree

Display This Question:
If you used remote services, which did you use? (Select all that apply.) = Career Services

Accessing Career Support remotely was effective.

- Strongly Agree
- Agree
- Disagree
- Strongly Disagree
Display This Question:
If you used remote services, which did you use? (Select all that apply.) = Graduate Student Services

Accessing Graduate Student Services remotely was effective.

- [ ] Strongly Agree
- [ ] Agree
- [ ] Disagree
- [ ] Strongly Disagree

Display This Question:
If you used remote services, which did you use? (Select all that apply.) = Library Requests

My Library Requests were fulfilled remotely.

- [ ] Strongly Agree
- [ ] Agree
- [ ] Disagree
- [ ] Strongly Disagree
Display This Question:
If If you used remote services, which did you use? (Select all that apply.) = Disability Services

Accessing disability services remotely was effective.

○ Strongly Agree
○ Agree
○ Disagree
○ Strongly Disagree

Display This Question:
If If you used remote services, which did you use? (Select all that apply.) = Health Services

Accessing health services remotely was effective.

○ Strongly Agree
○ Agree
○ Disagree
○ Strongly Disagree
Display This Question:

If you used remote services, which did you use? (Select all that apply.) = Mental Health Services

Accessing mental health services remotely was effective.

- Strongly Agree
- Agree
- Disagree
- Strongly Disagree

Display This Question:

If you used remote services, which did you use? (Select all that apply.) = Technology Support Services

Accessing Technology Support Services remotely was effective.

- Strongly Agree
- Agree
- Disagree
- Strongly Disagree

In this section we would like to get your feedback on emergency remote instruction and any adjustments that your instructors made as a result of moving to remote learning due to COVID-19.
How satisfied are you with remote academic activities so far?

- Extremely satisfied
- Satisfied
- Neither satisfied nor dissatisfied
- Dissatisfied
- Extremely dissatisfied

Overall, are you still achieving the course learning outcomes with the change in delivery?

- Yes, this is true in all my classes
- Yes, this is true in some of my classes
- No, this isn’t happening in any of my classes
- Don’t Know

Overall, my instructors are empathetic with me during COVID-19.

- Strongly Agree
- Agree
- Disagree
- Strongly Disagree
Overall, my instructors are flexible with me during COVID-19.

- [ ] Strongly Agree
- [ ] Agree
- [ ] Disagree
- [ ] Strongly Disagree

My communication with my faculty advisor for my research, project work, capstones, design courses, and/or VIP classes was effective.

- [ ] Strongly Agree
- [ ] Agree
- [ ] Disagree
- [ ] Strongly Disagree

Did any of your classes change their assessments (homework, assignments, projects, finals) as a result of moving to remote learning?

- [ ] All assessments changed
- [ ] Some assessments changed
- [ ] No assessments changed
Display This Question:
If Did any of your classes change their assessments (homework, assignments, projects, finals) as a result... = All assessments changed
Or Did any of your classes change their assessments (homework, assignments, projects, finals) as a result... = Some assessments changed

Were those changes communicated clearly to you?

- Yes, for all classes
- Yes, for some classes and no for others
- No for all classes

Display This Question:
If Did any of your classes change their assessments (homework, assignments, projects, finals) as a result... = All assessments changed
Or Did any of your classes change their assessments (homework, assignments, projects, finals) as a result... = Some assessments changed

Did you feel like those changes helped you to complete the course(s)?

- Yes
- No

Overall, my instructor(s) could use the available technologies (e.g., Canvas, Bluejeans, Kaltura, etc.).

- Strongly Agree
- Agree
- Disagree
- Strongly Disagree
Overall, my fellow students could use the available technologies (e.g., Canvas, Bluejeans, Kaltura, etc.).

- [ ] Strongly Agree
- [ ] Agree
- [ ] Disagree
- [ ] Strongly Disagree

Given the following topics associated with online-based teamwork, please rank them in order from what you believe would be the most (1) to least (6) useful for you as you navigate online-based team research/work.

1. How to modify communication strategies in teams in an online setting
2. Understanding how my personal strengths and weaknesses inhibit or contribute to online-based teamwork
3. Choosing appropriate conflict management strategies, and adapting those to manage conflict in an online setting
4. Identifying the challenges that may arise in teamwork that takes place in an online setting
5. Articulating the aspects of my own patterns of behavior on a team
6. Understanding how to better interact with my advisor or team members in an online setting

Are you in a time zone different than Eastern Daylight Time that is ill-suited for synchronous (same time) teaching?

- [ ] Yes
- [ ] No

Considering our remote instruction, what worked well?

________________________________________________________________
What suggestions do you have for us about remote instruction? What could we do better?

________________________________________________________________
________________________________________________________________
________________________________________________________________
________________________________________________________________
________________________________________________________________

What are your biggest challenges when collaborating in teams?

________________________________________________________________
________________________________________________________________
________________________________________________________________
________________________________________________________________
________________________________________________________________

In this section we’d like to get your feedback on policy adjustments that the Institute made, e.g., changing the date for withdrawing or dropping.
Were changes to the Institute policies helpful for you?

- Yes
- No
- N/A

Did you use the later withdrawal date during the semester?

- Yes
- No
- N/A

If you were offered, would you have used a pass/fail option for any of your classes?

- Yes
- No

In this section we'd like to get your feedback about technologies you may have experienced during remote delivery.

Technologies I used during remote delivery were helpful and reliable.

- Strongly Agree
- Agree
- Disagree
- Strongly Disagree
Rate your level of satisfaction with the technologies used for delivering classes to you remotely.

<table>
<thead>
<tr>
<th>Technology</th>
<th>Very satisfied</th>
<th>Satisfied</th>
<th>Dissatisfied</th>
<th>Very Dissatisfied</th>
<th>Did not use</th>
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<tbody>
<tr>
<td>Canvas Learning Management System</td>
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<tr>
<td>Kaltura Video Delivery System</td>
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<td>Piazza Discussion Forum</td>
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</tbody>
</table>
If you requested assistance with a technology issue, whom did you reach out to? (Select all that apply.)

☐ Institute Tech Support (e.g., Services.gatech.edu, Canvas.gatech.edu, GTPE, etc.)

☐ My Instructor

☐ My TA

☐ My Classmates

☐ My family or friends

☐ Outside Technical Support

☐ N/A

If you requested assistance in addressing any of the technology issues, rate your overall experience.

☐ Very satisfied

☐ Satisfied

☐ Dissatisfied

☐ Very Dissatisfied

☐ Did not request assistance
Did you have technology issues that prevented you from completing your course(s)?

- Yes
- No

Do you intend to return to Georgia Tech for fall 2020 to continue and/or complete your education?

- Definitely yes
- Probably yes
- Probably no
- Definitely no
- Unsure
- Not applicable because I am graduating

Did you receive a job offer, but have it rescinded due to Coronavirus disruptions?

- Yes
- No
- N/A